## **Customer Public notice**

It is in a warm regard to thank you for being a loyal client towards our services and products. As usual, we thrive to make your services feel better and here are the important things you must note.

- Netflix prepaid cards to be charged in USD and the minimum you can buy is for \$25
- Airtime and Data purchase can only begin at Ugshs1000 both in-store and on our web application.
- All loan repayments through Merchant services like AIRTEL & MOMO merchant can be completed in about 24 hrs for that loan repayment to reflect in your application account.
- PayPal account opening can only be done at office at a cost of USD100 payable once and all withdraws can be done through office from 9 am to 5.30 pm
- We have online customer support services from Monday to Saturday (All the time from morning to morning)
- All accounts must be validated and should match. For example, the account name must be the same as the one registered on your mobile phone for a transaction like loaning to be completed.
- We will not be accepting prepaid cards for all online payments and offline payment at our POS.

We thank you for being our honest customer and all the above changes will effectively start on 1st.02.2023 and will affect both old and new accounts.

If you have any questions, contact us on emails <a href="help@appnomu.com">help@appnomu.com</a> or Whatsapp +256770557843.